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## **Orange Business Services introduces new functionality to International Ethernet Link service and extends coverage to 32 countries**

Orange Business Services, a world leader in network services, is increasing the coverage of its International Ethernet Link service by doubling the number of countries to 32. Designed for multinational companies and large businesses that need high-speed datacenter networks, this unique solution is supported by a new-generation VPLS Ethernet network operated by Orange. The innovative solution also includes new functionality including: higher speeds, four classes of service with dynamic bandwidth management, best-in-class service level agreements and customized service support.

International Ethernet Link interconnects company's headquarters, subsidiaries and datacenters using high-speed Ethernet connections. International Ethernet Link is a strong solution for customers who want a separate high-speed core data network that can work in parallel with Orange's market leading Business VPN offer. This solution enables multinationals to consolidate IT operations and reduce costs while guaranteeing a secure and reliable exchange of their business voice, image and data flows.

International Ethernet Link is the solution chosen by AREVA, a Paris-based world energy expert, which is depending on Orange Business Services to provide connections between its French and German sites.

**worldwide coverage across six continents:** International Ethernet Link is now available in the following countries:

- France (where Orange already provides Ethernet services using VPLS in over 2,000 cities); Germany, Austria, Belgium, Spain, Ireland, Italy, Netherlands, Portugal, Czech Republic, United Kingdom, Russia, Sweden, Switzerland and Turkey;
- Morocco (Casashore Technopole in Casablanca);
- United States and Canada;
- Argentina, Brazil and Chile;
- India, Hong-Kong, Singapore, Japan and South Korea;
- Australia.

International Ethernet Link will be extended to Finland, Poland, Mexico, Venezuela and China next month.





### innovation-led Ethernet service with new functionality:

- a new generation VPLS Ethernet network: enables very high speeds of 10 Mb/s up to n x 1 Gb/s, functionality and speed varies by country;
- 4 classes of service (Standard, Critical, Real-Time and Voice) with dynamic bandwidth management;
- best-in-class service level agreements (SLA): deployment, restoration (4 hour in France and 5 hours abroad), availability (99.50% to 99.97%) and performance (jitter, frame loss ratio and optimized round-trip delay) commitments;
- customized service support: customer quality plans, network management, real-time performance web-monitoring, monthly reports and dashboards.

Orange Business Services is ranked No. 2 on Vertical Systems Group's Global Business Ethernet Leaderboard, according to the company's latest research on international port installations as of mid-2009. The report is available at [www.verticalsystems.com](http://www.verticalsystems.com).

### About Orange

Orange is the key brand of France Telecom, one of the world's leading telecommunications operators. With 126 million customers, the Orange brand now covers Internet, television and mobile services in the majority of countries where the Group operates. At the end of 2008, France Telecom had consolidated sales of 53.5 billion euros (38.1 billion euros for the first nine months of 2009) and at Sept. 30, 2009, the Group had a customer base of 190 million customers in 32 countries. These include 128.8 million mobile customers and 13.4 million broadband Internet (ADSL) customers worldwide. Orange is the number three mobile operator and the number two provider of broadband Internet services in Europe and, under the brand Orange Business Services, is one of the world leaders in providing telecommunications services to multinational companies.

The Group's strategy, which is characterized by a strong focus on innovation, convergence and effective cost management, aims to establish Orange as an integrated operator and benchmark for new telecommunications services in Europe. Today the Group remains focused on its core activities as a network operator, while working to develop its position in new growth activities. To meet customer expectations, the Group strives to provide products and services that are simple and user-friendly, while maintaining a sustainable and responsible business model that can be adapted to the requirements of a fast-paced and changing eco-system.

France Telecom (NYSE:FTE) is listed on Euronext Paris (compartment A) and on the New York Stock Exchange.

For more information: [www.orange.com](http://www.orange.com), [www.francetelecom.com](http://www.francetelecom.com), [www.orange-business.com](http://www.orange-business.com)

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