FAQ : iPhone OS 3.0

How do I get hold of version 3.0 of the iPhone software?
Make sure you are using iTunes 8.2

Now simply connect the iPhone to your computer. When iTunes opens, select the iPhone icon from the menu on the left.

In the summary panel, select Check for Update and click Download and Install.

What should I do if I cannot download version 3.0 of the software?
For any technical problems, contact **Apple Support on 0848 000132** (Monday to Friday from 8 AM to 5 PM)

What should I do if the message SIM Locked is displayed on the phone once I have downloaded version 3.0?
Simply remove and reinsert the USB cable connecting your iPhone to the computer. You will be asked to enter your PIN. iTunes will complete activation once you have entered your PIN.

What should I do if the phone will only dial emergency numbers following the download?
This means that the activation has not completed. Reconnect the iPhone to iTunes to complete the update

How do I reorganise the icons on my iPhone once I've updated to version 3.0?
Simply press and hold an icon for approximately 5 seconds. All of the icons will start to wiggle. You can then arrange the icons by dragging each one to the position you want. When you have finished, press the Home button on the iPhone to save the arrangement.

How can I enable tethering?

Enable tethering on the iPhone from Settings > General > Network > Internet Tethering.

Connect the iPhone to the computer using USB or Bluetooth.

USB
Connect the iPhone to the computer using USB.
If necessary, follow any prompts on the computer to configure a new network connection.
Mac and Windows computers automatically detect and enable the tethering connection.

Bluetooth
Enable Bluetooth on the iPhone and computer.
If necessary, pair the iPhone with the computer.
Use the Bluetooth software on the computer to connect to the iPhone.